

# Terms of Sale

## Introduction

Welcome to Carbon Composites Inc. These Terms of Service ("Terms") govern your use of our website and the services provided by Carbon Composites Inc. ("Company", "we", "our", or "us"). By accessing or using our website, you agree to be bound by these Terms. If you do not agree with any part of these Terms, please do not use our services.

## Services Provided

Carbon Composites Inc. specializes in the manufacturing and supply of carbon composite products. Our services include, but are not limited to, product information, online inquiries, and order placements through our website.

## User Responsibilities

By using our website/services, you agree to:

- Provide accurate and complete information when placing an order or making an inquiry.
- Use our website and services only for lawful purposes.
- Respect the intellectual property rights of Carbon Composites Inc. and others.

## Order Placement and Acceptance

All orders placed through our website are subject to acceptance by Carbon Composites Inc. We reserve the right to refuse or cancel any order for any reason. If we cancel an order, we will notify you via email and refund any payment received. All orders placed will be subject to Carbon Composites Inc., internal specifications unless otherwise specified in writing on the order acknowledgement.

## Pricing and Payment

Prices for our products are subject to change without notice. We strive to display accurate pricing information, but errors may occur. In the event of a pricing error, we will notify you and offer the option to proceed with the order at the correct price or cancel the order.

## Shipping and Delivery

We will make reasonable efforts to deliver your order promptly. However, delivery times are estimates and not guaranteed. Carbon Composites Inc. is not responsible for any delays in delivery caused by circumstances beyond our control.

## Returns and Refunds

We stand behind the quality of our products. If you are not satisfied with your purchase, please contact us within 30 days of receipt to request a return or exchange. Returned products must be in their original condition and packaging. Refunds will be issued to the original payment method.

## Intellectual Property

All content on our website, including text, graphics, logos, and images, is the property of Carbon Composites Inc. or its content suppliers and is protected by intellectual property laws. You may not use, reproduce, or distribute any content from our website without our prior written permission.

## Limitation of Liability

To the fullest extent permitted by law, Carbon Composites Inc. shall not be liable for any indirect, incidental, special, or consequential damages arising from your use of our website or services. Our total liability to you for any claim arising out of or relating to these Terms shall not exceed the amount you paid to us for the services in question.

## Indemnification

You agree to indemnify and hold Carbon Composites Inc. harmless from any claims, damages, losses, or expenses arising from your use of our website or violation of these Terms.

## Governing Law

These Terms shall be governed by and construed in accordance with the laws of the state in which Carbon Composites Inc. is headquartered, without regard to its conflict of law principles.

## Changes to Terms

We reserve the right to modify these Terms at any time. Any changes will be effective immediately upon posting on our website. Your continued use of our website after the posting of revised Terms constitutes your acceptance of the changes.

## Contact Information

If you have any questions or concerns about these Terms, please contact us at:

Carbon Composites Inc.  
12 Jytek Rd, Leominster, MA, 01453  
sales@carboncompositesinc.com  
Phone: 978.840.0707  
Fax: 978.840.1422

By using our website and services, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service.